

ABBEY MEDICAL CENTRE- TELEPHONE CALL STATISTICS – JULY 2023

Gamma														
INTERVAL ▲	OVRFD OFF	IN ABND	IN ANS	IN	OUT ANS	OUT	MAX WAIT	AVG WAIT	AVG IN ANS	AVG ABND	% SVC	AVG RNG (OUT)	TOT TLK	AVG TLK
07/2023	13110	960	3409	17479	4263	5560	00:31:34	00:00:28	00:02:02	00:00:46	6.4%	00:00:13	206:16:16	00:01:36
	13110	960	3409	17479	4263	5560	00:31:34	00:00:28	00:02:02	00:00:46	6.4%	00:00:13	206:16:16	00:01:36

Wallboard | Extension / Device Report | Call Centre Performance Weekly | **Call Centre Performance Monthly** | Active Calls | Historic Call Log | Dashboard

OFF